

- Founded in December 1998, PayPal is the leading global online payment company.
- PayPal has 123 million active registered accounts and is available in 190 markets.
- PayPal supports payments in 25 currencies including: U.S. Dollar, Australian Dollar, Canadian Dollar, Hong Kong Dollar, Singapore Dollar, Taiwan New Dollar, New Zealand Dollar, Euro, Swiss Franc, Czech Koruna, Swedish Krona, Danish Krone, Norwegian Krone, Hungarian Forint, Mexican Peso, Philippine Peso, Malaysian Ringgit, Chinese RMB, Israeli New Shekel, Pounds Sterling, Brazilian Real, Polish Zloty, Thai Baht, Turkish Lira and Japanese Yen.
- PayPal has localized marketing websites in 81 markets around the world.
- PayPal is headquartered in San Jose, Calif. with offices in Timonium, Md. Its European headquarters is in Luxembourg and its international headquarters is located in Singapore. PayPal has operation centers located in Berlin, Germany; Chandler, Ariz; Dublin and Dundalk, Ireland; near Omaha, Neb.; Petaling Jaya, Malaysia; Sao Paulo, Brazil; and Shanghai, China. PayPal has development centers in Austin, Tx.; Chennai, India; Bangalore, India; Scottsdale, Ariz.; Singapore; and Tel Aviv, Israel.

Q4 2012 Financial Metrics

- More than 5 million active accounts were added in the fourth quarter, PayPal's fastest rate in 8 years.
- PayPal revenues represented 39 percent of eBay Inc. revenues in Q4 2012.
- PayPal revenues for Q4 2012 were \$1.54 billion, growing 24 percent year over year.
- PayPal's international business generated \$814 million in revenue in Q4 2012, and international revenue grew at a rate of 26 percent year over year.
- For the fifth quarter in a row, PayPal's international revenue represented more than half of PayPal's total revenue, at 53 percent.
- PayPal's net Total Payment Volume, the total value of transactions in Q4 2012 was \$41.5 billion, up 24 percent year over year.
- Merchant Services net Total Payment Volume was \$28 billion in Q4 2012, up 28 percent year over year.
- Merchant Services net Total Payment Volume as percent of net Total Payment Volume was 68 percent in Q4 2012.
- On-eBay net Total Payment Volume was \$13.44 billion in Q4 2012, or 32 percent of net Total Payment Volume.
- PayPal transacted \$5,217 in Total Payment Volume every second in Q4 2012.
- PayPal customers made 692 million transactions in Q4 2012, or 7.5 million payments per day.
- PayPal maintains a very low loss rate – 0.28 percent or approximately one third of one percent.

2012 Full-Year Financial Metrics

- PayPal's 2012 annual revenue was \$5.6 billion, up 26 percent year over year.
 - PayPal's international business accounted for more than half of total revenue in 2012.
 - PayPal revenues represented 40 percent of eBay Inc. revenues in 2012.
 - PayPal's net Total Payment Volume for 2012, the total value of transactions, was \$145 billion, up 22 percent year over year.
 - PayPal's Merchant Services business processed \$97 billion in Total Payment Volume in 2012, up 25 percent year over year.
 - Approximately 25 percent of PayPal's business is cross-border trade.
 - PayPal processed \$14 billion in mobile payment volume in 2012 – more than 3 times the mobile payment volume of \$4 billion it processed in 2011.
 - PayPal expects to process \$20 billion in mobile payment volume in 2013.
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